



## **DCIC - Data Cabling Installer Certification Program – 2007**

### **CATEGORIES LIST for DCIC**

The following list identifies the major **categories** of knowledge and skills that the data cabling installer must acquire. Certification **test questions**, both written and manual, are based on the individual subjects contained in the **Items List**, from which the verbalized **Competencies** are evolved.

- 1. Basic Electricity & Safety**
- 2. Data Communications Basics**
- 3. Definitions, Symbols and Abbreviations**
- 4. Cable Construction and Types**
- 5. Cable Performance Characteristics**
- 6. Cabling Standards**
- 7. Basic Network Topologies**
- 8. Basic Network Architectures**
- 9. National Electric Code**
- 10. Cabling System Components**
- 11. DCIC Installation tools**
- 12. Connectors and Outlets**
- 13. Cabling System Design**
- 14. Cabling Installation**
- 15. Connector Installation**
- 16. Cabling Testing and Certification**
- 17. Cabling Troubleshooting**
- 18. Documentation**

## DCIC ITEMS LISTING

2007 - ETA International

The DCIC ITEMS listing is an exhaustive list that should include every item upon which the student should be trained and upon which the student is likely to be tested. Only the topic name is listed. What the student or examinee is expected to be able to do with the topic is explained in the Competencies Listing.

### 1.0 Basic Electricity & Safety

- 1.1 Voltage, Current, Resistance, Power
- 1.2 Cabling resistances
- 1.3 Ohms Law
- 1.4 Noise in cabling systems
- 1.5 Impedance
- 1.6 Signal to Noise relationships
- 1.7 Reactance
- 1.8 Grounding
- 1.9 Wire size requirements
- 1.10 Wiring insulation
- 1.11 AC & DC circuits

### 2.0 Data Communications Basics

- 2.1 Telephone history
- 2.2 Telephone circuits
- 2.3 Analog/digital transmission
- 2.4 Transfer modes and speeds

### 3.0 Definitions, Symbols and Abbreviations

- 3.1 Audio/Video/Radio RF frequencies
- 3.2 Bandwidth
- 3.3 Bit rate and Baud rate
- 3.4 Decibels, history and usage
- 3.5 Decibel/voltage-level conversion
- 3.6 Decibel gain/loss conversion
- 3.7 Attenuation
- 3.8 Crosstalk
- 3.9 Basic link. UTP, NEXT and other terms

### 4.0 Cable Construction and Types

- 4.1 Electrical wiring, coaxial cable, 150 ohm shielded twisted pair (STP), 4-pair untwisted pair (UTP)
- 4.2 Coaxial cable usage
- 4.3 Cat 1, 2, 3, 4, 5, 5e and 6 telephone data cabling types

### 5.0 Cable Performance Characteristics

- 5.1 Twisted pair cabling electrical characteristics
- 5.2 Coaxial cable electrical characteristics
- 5.3 Performance characteristics of coaxial and TP cables

### 6.0 National Electrical Code and Communications Standards

- 6.1 Purpose and requirements of standards:
  - 6.1.1 ANSI/TIA/EIA 568A
  - 6.1.2 ANSI/TIA/EIA 569A
  - 6.1.3 ANSI/TIA/EIA 607; CSA T527, C22.1; NFPA 70
  - 6.1.3 ANSI/TIA/EIA 570A (Residential Telecom cabling standard)
  - 6.1.4 ISO/IEC 11801

### 7.0 Basic Network Topologies

- 7.1 Star
- 7.2 Bus
- 7.3 Ring
- 7.4 Topologies advantages

## **8.0 Basic Network Architectures**

- 8.1 Ethernet
- 8.2 Token Ring
- 8.3 ATM
- 8.4 100VG-Any LAN

## **9.0 National Electrical Code – NEC & UL Requirements**

- 9.1 Purposes and requirements of:
  - 9.1.1 Chapter 1 – General Requirements
  - 9.1.2 Chapter 2 – Wiring Protection
  - 9.1.3 Chapter 3 – Wiring Methods and Materials
  - 9.1.4 Chapter 5 – Special Occupancy Requirements
  - 9.1.5 Chapter 7 – Special Conditions Requirements
  - 9.1.6 Chapter 8 – Communications systems wiring
  - 9.1.7 UL 1863 and EIA/TIA 606 standards

## **10.0 Cabling System Components**

- 10.1 Horizontal and Backbone Cables
- 10.2 Patch cords
- 10.3 Pathways
- 10.4 Wiring Closets
- 10.5 MDF and IDF, Punch-down blocks
- 10.6 Telecom power sources

## **11.0 Data Cabling Installation Tools**

- 11.1 Wire strippers
- 11.2 Wire cutters and Prep tools
- 11.3 Twisted Pair and Coaxial crimpers
- 11.4 Punch Down tool
- 11.5 Fish tape and ‘pulling’ devices

## **12.0 Connectors and Outlets**

- 12.1 Plug and Jack numbering
- 12.2 Coaxial plugs, splices, jacks numbering
- 12.3 Wall plates
- 12.4 Modular wall plates
- 12.5 Biscuit jacks; floor telecom outlets
- 12.6 Cable splitters
- 12.7 Junction boxes

## **13.0 Cabling System Design**

- 13.1 Cable topology block diagram
- 13.2 Telecommunications Closet wiring
- 13.3 ‘Cabling Management’, outlet placement and design

## **14.0 Cabling Installation**

- 14.1 Installation steps
- 14.2 Cable pulling tensions and Bend Ratio; aerial construction; underground and duct; plenums
- 14.3 Cable ‘Dressing’ and securing
- 14.4 Wire map and labeling
- 14.5 Stripping

- 14.6 OSHA height regulations
- 14.7 Underground installation safety precautions
- 14.8 CAM splice

**15.0 Connector Installation**

- 15.1 Twisted pair connector
- 15.2 Coaxial cable connectors
- 15.3 Color code for telecom cables and pin/pair assignments
- 15.4 Installation ducts

**16.0 Cabling Testing and Certification**

- 16.1 Installation testing purpose
- 16.2 Cable plant certification
- 16.3 Testing tools and equipment

**17.0 Cabling Troubleshooting**

- 17.1 Testing and repairing Baseline
- 17.2 Locating defects
- 17.3 Common cable problems/resolutions
- 17.4 Cross talk – florescent lighting
- 17.5 Loop testing
- 17.6 Radio detectors – interference

**18.0 Documentation**

- 18.1 Purpose of documentation
- 18.2 Ingredients of installation documents
- 18.3 Preparing sample standard document

# ETA Competency Requirements—2007

## Certified Data Cabling Installer - DCIC

*Data cabling installers are expected to obtain knowledge of basic concepts of copper cabling installation and service, which are then applicable to all the functions required to safely and competently install communications cabling. Once a CDCI has acquired these skills, abilities and knowledge, he or she should be able to enter employment in the telecommunications cabling field. With minimal training in areas unique to the special requirements of individual products or systems designs, the Data Cabling Installer should become a profitable and efficient part of the workforce.*

Data Cabling Installers must be knowledgeable and have abilities in the following technical areas:

### 1.0 BASIC ELECTRICITY

- 1.1 Describe the relationships between voltage, current, resistance and power.
- 1.2 Identify components called resistors and also non-component types of resistance in cabling technology.
- 1.3 Use ohms law to calculate power usage and power losses in cabling circuits
- 1.4 Explain how noise may be generated onto communications cabling and components.
- 1.5 Define impedance and compare impedance with resistance
- 1.6 Explain Signal-to-Noise Ratio
- 1.7 Explain the difference between inductance and inductive reactance; capacitance and capacitive reactance
- 1.8 Explain the importance of grounding cabling and electronics communications products
- 1.9 Identify wire sizes needed for grounding
- 1.10 Describe the types of conductor insulation used for communications wiring
- 1.11 Explain the difference between AC and DC circuits

### 2.0 DATA COMMUNICATIONS BASICS

- 2.1 Provide a brief history of telephone and wireless communications
- 2.2 Draw a simple diagram of a basic telephone system
- 2.3 Describe the differences between analog and digital communications signals
- 2.4 Define 'Transfer mode' and explain 'Transfer Speeds'

### 3.0 DEFINITIONS, SYMBOLS AND ABBREVIATIONS

- 3.1 Define audio and radio or RF frequencies
- 3.2 Explain the term 'Bandwidth'
- 3.3 Explain the difference between frequency, bit rate and baud
- 3.4 Trace the history of the BEL and decibel and explain how and why these terms are used
- 3.5 Convert signals from voltage levels to their corresponding decibel equivalents and decibel levels to their corresponding voltage or current levels
- 3.6 Convert signal gains or losses to comparative decibel readings
- 3.7 Define 'Attenuation'
- 3.8 Define 'Crosstalk' and explain how it occurs in communications cabling
- 3.9 Define 'Basic Link', UTP, NEXT and other common telco terms

### 4.0 CABLE CONSTRUCTION

- 4.1 Explain the differences between electrical power wiring, 22 AWG twisted-pair telephone wiring; coaxial and fiber optics cables - 150 ohm shielded (STP); 4 pair 100 Ohm UTP
- 4.2 Describe coaxial cable and explain where it is normally the choice
- 4.3 Describe the differences between CAT 1, 2, 3, 4, 5, 5e and 6 telephone-data cables

### 5.0 CABLE PERFORMANCE CHARACTERISTICS

- 5.1 Explain the electrical characteristics of twisted pair cabling
- 5.2 Explain the electrical characteristics of coaxial cable
- 5.3 Explain the performance characteristics of twisted pair and coaxial cables

## **6.0 CABLING STANDARDS**

- 6.1 Explain the purpose and basic requirements of the following standards:
  - 6.1.1 ANSI/TIA/EIA-568A
  - 6.1.2 ANSI/TIA/EIA-569A
  - 6.1.3 ANSI/TIA/EIA-607. Also CSA T527 and C22.1. Also NFPA 70
  - 6.1.4 ANSI/TIA/EIA-570A (Residential telecom cabling standard)
  - 6.1.5 ISO/IEC 11801

## **7.0 BASIC NETWORK TOPOLOGIES**

- 7.1 Draw a block diagram of a computer network using STAR topology
- 7.2 Draw a block diagram of a computer network using BUS topology
- 7.3 Draw a block diagram of a computer network using RING topology
- 7.4 Explain an advantage of each type of topology

## **8.0 BASIC NETWORK ARCHITECTURES**

- 8.1 Describe a network using Ethernet
- 8.2 Describe how a TOKEN RING network operates
- 8.3 Define ATM
- 8.4 Describe 100VG-Any LAN

## **9.0 NATIONAL ELECTRIC CODE - NEC and UL requirements**

- 9.1 Explain the purpose and requirements for the following NEC code chapters
  - 9.1.1 Chapter 1 - General Requirements
  - 9.1.2 Chapter 2 - Wiring Protection
  - 9.1.3 Chapter 3 - Wiring Methods and Materials
  - 9.1.4 Chapter 5 - Special Occupancy Requirements
  - 9.1.5 Chapter 7 - Special Conditions Requirements
- 9.1.6 Chapter 8 - Communications Systems wiring
- 9.1.7 Explain UL 1863; Explain EIA/TIA 606 standard

## **10.0 CABLING SYSTEM COMPONENTS**

- 10.1 Describe Horizontal and Backbone Cables
- 10.2 Explain why patch cords are used and describe them
- 10.3 Explain the differences between the various segments of cabling Pathways
- 10.4 Describe the purpose, construction and usage of communications wiring closets
- 10.5 Define MDF and IDF. Define 'punch down block'
- 10.6 Compare power sources for telephone-data cabling equipment

## **11.0 DCIC INSTALLATION TOOLS**

- 11.1 Explain the purpose and proper usage of wire strippers
- 11.2 Show how wire cutters and cable 'prep' tools are used
- 11.3 Demonstrate the proper methods of using cable crimpers (TP and Coaxial)
- 11.4 Describe a 'punch-down' tool, show where it is used and how it is used
- 11.5 Explain the purpose and proper use of 'fish tape' and 'pull' devices

## **12.0 CONNECTORS AND OUTLETS**

- 12.1 List the proper identification number for twisted pair plugs and jacks
- 12.2 List the proper identification numbers for coaxial cable plugs, splices and jacks
- 12.3 Describe Fixed Design Wall Plates and explain where they are used
- 12.4 Describe a Modular Wall Plate, why and where it is used
- 12.5 Describe a 'biscuit jack' and why it is used. Describe a floor telecom outlet
- 12.6 Describe a cable splitter
- 12.7 Describe a cable junction box

### **13.0 CABLING SYSTEM DESIGN**

- 13.1 Draw a block diagram showing a cabling topology
- 13.2 Describe how the telecommunications closet is wired
- 13.3 Explain the concept of 'cabling management' and proper outlet placement and requirements

### **14.0 CABLING INSTALLATION**

- 14.1 Describe the steps used in installing communications cabling
- 14.2 Explain cable stress and the precautions for aerial construction; underground and ducts and plenum installation; define pulling tension and 'bend radius'
- 14.3 Describe cabling dressing and methods of securing cabling
- 14.4 Explain proper labeling of cables and what a wire map is
- 14.5 Demonstrate proper cable stripping
- 14.6 Explain the purpose of and requirements for OSHA height regulations
- 14.7 Explain safety precautions for underground construction
- 14.8 Explain what a CAM splice is

### **15.0 CONNECTOR INSTALLATION**

- 15.1 Demonstrate proper installation of twisted pair connectors
- 15.2 Demonstrate proper installation of coaxial cable connectors
- 15.3 Describe the color code for telecom cabling and the pin/pair assignments
- 15.4 Explain how ducts are used for cabling installations

### **16.0 CABLING TESTING AND CERTIFICATION**

- 16.1 Explain the purpose of installation testing
- 16.2 Describe the purpose and methods of certifying the cable plant
- 16.3 Show the proper selection and use of cable testing tools and equipment

### **17.0 CABLING TROUBLESHOOTING**

- 17.1 Explain how to establish a baseline for testing or repairing a cabling system
- 17.2 Demonstrate a method of locating a cabling defect or problem
- 17.3 Describe commonly encountered cable problems and the methods used to resolve them
- 17.4 Define cross-talk and florescent lighting interference
- 17.5 Explain loop-testing
- 17.6 Describe a radio detector and how it is used to locate interference sources

### **18.0 DOCUMENTATION**

- 18.1 Explain the purpose of documenting a cabling installation
- 18.2 Explain the required ingredients of the installation documents
- 18.3 Prepare a sample cable documentation record that meets industry standards

#### **Suggested Texts for DCIC Training Courses:**

Cabling - The Complete Guide to Network Wiring; Groth, McBee; Sybex; \$49.95; ISBN 0-7821-2645-6  
BICSI Telecommunications Distribution Methods Manual; BICSI, Tampa, FL; 813-979-1991  
Data Communications; Marcraft, Pasco, WA; Randy Ratliff; ISBN 1-884268-03-X; 800 441 6006  
Electromagnetic Compatibility in Medical Equipment; Kimmel and Gerke; IEEE, 732 981 0060; \$89  
Installer's Guide to Local Area Networks by Buddy Shipley; call ETA-I Headquarters at 800-288-3824  
Premises Cabling 2<sup>nd</sup> Edition by Donald J. Sterling, Jr. and Les Baxter; call ETA-I Headquarters at 800-288-3824  
Data, Voice, and Video Cabling by Jim Hayes and Paul Rosenberg; call ETA-I Headquarters at 800-288-3824

## **HANDS-ON PRACTICAL DEMONSTRATION CATEGORIES: DCIC ETA International, 2007**

The following hands-on demonstrations will be performed by each student enrolled in a Data Cabling Installer course at an ETA Approved Educational Institution: The Hands-On Documentation form is to be submitted along with the examination answer sheet for the DCIC Knowledge Exam. Much of the new content is courtesy of Bob Dickerson of the North Carolina Department of Public Instruction and the Skills U.S.A. national contest outline.

### **TERMINATION:**

1. Cable length remaining in box
2. 25 pair color code
3. 110 panel termination 25 pr (from hub/switch/router)
4. Cable dressing
5. Cross connect routing
6. C4 & C5 clip installation
7. Proper slack
8. RJ-45 plug/jack installation
9. Clean-up

### **CABLE CONSTRUCTION:**

#### **Patch Cable:**

1. Labeling
2. Crimping
3. Pairs fully inserted
4. Nylon reinforcement cord trimmed
5. Wire map – CAT5e

#### **Crossover Cable:**

1. Labeling
2. Crimping
3. Pairs fully inserted
4. Nylon reinforcement cord trimmed
5. Wire map – CAT5e

#### **Coaxial Cable: (RG 6, 58, 59)**

1. Labeling
2. Crimping
3. Proper length
4. Outer shield trimmed
5. Test cable

## **DCIC Hands-On Documentation, 2007**

### **INSTALLING:**

1. Identifying demarcation point
2. Securing work area – clean up area
3. Labeling (to 606 labeling standard)
4. Cable pulling – ladder rack
5. Wall/conduit fishing – draw string installation
6. Pulling cable

7. TIA/EIA 568 B cable termination (wall jack/patch panel/punch down tool)
8. Installing faceplate/outlet/remodel box
9. Dress & secure cables
10. Documentation

### **TROUBLESHOOTING:**

- A. Cable Related:
  1. Determining correct type (plenum – riser – GP) (UL listing)
  2. T568-A jack improperly wired
  3. Identifying 25 pair wiring
  4. Correct CAT5e connector
  5. Detect poor strain relief
  6. Detect untwisted pair
  7. Detect mis-wired crossover cable
  8. Verify 25 pr link using TDR to be TIA/EIA 568 compliant
  
- B. Troubleshooting:
  1. Use VOM to detect bad termination
  2. Use VOM to find open pin at connector
  3. Use VOM to test continuity
  4. Use VOM to find mis-wired crossover cable
  5. Use VOM to find shorted wires
  6. Using tone generator for identification
  7. Identify probable excessive cross-talk source in link using TDR
  8. Identify cause of excess attenuation in horizontal link
  
- C. Patch Panel
  1. Mounting
  2. Correct side connections
  3. Use network cable tester to test panel connections to wall jack
  
- D. Grounding
  1. TBB wiring
  2. Ground wire stripping
  
- E. Fiber Optic Cabling
  1. Eye-Skin safety
  2. Connector recognition
  3. FO disposal

### **PROFESSIONALISM**

1. Job application
2. People Communications
3. CSS – Customer Service Specialist skills

*(End of HO Skills Docs)*

# Classroom Equipment Requirements - Data Cabling Installer Certification - ETA, 2007

## Classroom:

1. Manuals (10)
2. Workbooks (10)
3. Support and resource materials (Videos, Catalogs, Books)
4. Slide or video presentation(s)
5. Cable samples (Cat 3, 5, 5e, 6)

## Lab Items:

- |    |                       |    |                                 |
|----|-----------------------|----|---------------------------------|
| a. | Long nose pliers      | l. | RJ11 / 45 & RG 6/59 Crimpers    |
| b. | Razor knives          | m. | VOM – voltage/resistance meter  |
| c. | Pliers (common)       | n. | TDR – Time Domain Reflectometer |
| d. | Diagonal pliers       | o. | Tape measure                    |
| e. | Miller wire strippers | p. | Twisted pair continuity tester  |
| f. | Punch down tool       | q. | Tone/frequency generator        |
| g. | Screwdrivers          | r. | Cable marking supplies          |
| h. | Handtowels (box)      | s. | Cable prep tool TJ11/45 & Coax  |
| i. | Drop cloths (2/class) | t. |                                 |
| j. | Wipes (box)           |    |                                 |
| k. | Fish tape             |    |                                 |

## Optional test equipment suggestions:

- |     |                               |     |                        |
|-----|-------------------------------|-----|------------------------|
| aa. | Dynatel 965 or equivalent     | hh. | Gopher pole            |
| bb. | Radio detection 5000 or equiv | ii. | Cable pulleys          |
| cc. | Resistance simulator          | jj. | Wire pulling lubricant |
| dd. | Split simulator               |     |                        |
| ee. | Open simulator                |     |                        |
| ff. | Megohmmeter                   |     |                        |
| gg. | Oscilloscope                  |     |                        |

## Noise mitigation tools suggestions for CAT-5

- i. Student manuals
- ii. Wilcom noise lab
- iii. Wilcom T-136 loop tester
- iv. Current meter (T304B)
- v. Wilcom T-132 E2 UF Spectrum analyzer
- vi. Cable pair (5 mi. length) running parallel to power line

Thanks to Guam Community College; KITCO Fiber Optics; ECPI; WRSsystems and other members of the ETA Cabling Committees for their contributions to the above list.

(End of equipment requirements)

**ETA DCIC Examination Committee Chairman: John Lintiaco, FOI, GCC, [jlintiaco@guamcc.net](mailto:jlintiaco@guamcc.net)**

Richard Agard, PWTI, Phila. PA, [ragard@aol.com](mailto:ragard@aol.com)

Al Alico, CFOI, Barrigada, Guam; [coradi@netpci.com](mailto:coradi@netpci.com)

Scarlet Black, Institute of Robotics, Houston, TX, [scarlet@irov.com](mailto:scarlet@irov.com)

David Boden, CFOI, Montgomery College, Conroe, TX, [boden@nhmccd.edu](mailto:boden@nhmccd.edu)

Michael Brittain, FOI, CIT, Houston, TX, [michaelbrittain@sbcglobal.net](mailto:michaelbrittain@sbcglobal.net)

Kevin Celata, CWA, Washington DC, [kevinc@cwa-union.org](mailto:kevinc@cwa-union.org)

Chuck Casbeer, ECPI, Va Beach, VA, [ccasbeer@ecpi.edu](mailto:ccasbeer@ecpi.edu)

Tom Childers, Ph.D., UL Labs, Camas WA, [Thomas.R.childers@us.ul.com](mailto:Thomas.R.childers@us.ul.com)

Donald During, [dduring@eastcentraltech.edu](mailto:dduring@eastcentraltech.edu)

Robert Hickey, FOI, ITech, Bloomfield, CT, [rhickey@computeredservices.com](mailto:rhickey@computeredservices.com)

Jason Young, Littleton, CO, [ajyoung@hotmail.com](mailto:ajyoung@hotmail.com)

Rickie Harris, Northern Virginia Community College, Annadale, VA, [riharris@nvcc.edu](mailto:riharris@nvcc.edu)

Sandra Herinckx, CFOI, TSTC, Waco, TX; [sherinckx@tstc.edu](mailto:sherinckx@tstc.edu)

James Hilliar, Stanly CC, NC, [hillejl@stanly.edu](mailto:hillejl@stanly.edu)

Tom Janca, CETsr, CFOI, Rocky Mountain Technical Institute, Denver, CO, [trjanca@lucent.com](mailto:trjanca@lucent.com)

Michael P. Kovacs, Kovacs Engineering, Marlborough, MA, [mike@kovacsengineering.com](mailto:mike@kovacsengineering.com)

Rick Lehtinen, Panduit, Mesa, AZ, [rlehtine@hotmail.com](mailto:rlehtine@hotmail.com)

Barry MacLaughlin, FOI, TTANE, Wellesley Hills, MA [barry@barrymclaughlin.com](mailto:barry@barrymclaughlin.com)

Edward Parady, CET, Pittsburgh Job Corp Center, Pitcairn, PA, [eeepar@aol.com](mailto:eeepar@aol.com)

Jim Parker, KITCO FO, Va. Beach, VA, [jparker@kitcofo.com](mailto:jparker@kitcofo.com)

Rob Stover, FOI, VA Bch Publ Schools, [rstover@vbcps.k12.va.us](mailto:rstover@vbcps.k12.va.us)

Paul Yost, CETsr, ITT Tech, Louisville, KY, [p1y2@aol.com](mailto:p1y2@aol.com)

William Woodward, CFOI, Va. Beach, VA [wwoodwar@wrsystems.com](mailto:wwoodwar@wrsystems.com)