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FOR IMMEDIATE RELEASE

JANUARY BUSINESSES APPROVED AS CERTIFIED SERVICE CENTER (CSC) STATUS

Achieves Certification and Joins the Growing List of CSC's

GREENCASTLE, Ind. – As leaders in their service industry, several businesses have been recognized for their accomplishment in becoming an approved Certified Service Center (CSC). They have met the national requirements of the CSC program; an all-industry initiative backed by leading electronics industry associations and major product manufacturers.

January Approved CSC's are:

- B & C Communications-Akron, OH
- B & C Communications-Columbus, OH
- B & C Communications-Chillicothe, OH
- B & C Communications-Parma, OH
- Blumerich Communications-Flushing MI
- Hasty's Communications of Florida, Inc.-Brunswick GA
- Dixon Ottawa Communications, Inc.-Dixon IL
- Valley Industrial Communications, Inc.-Redding CA
- Owens Communications, Inc.-Columbus IN
- Emergency Radio Services, Inc. - Indianapolis, IN
- Advanced Electronics, Inc.-Redondo Beach CA
- Ancom Communications & Technical Center-Burnsville MN
- Houston 2-Way Radio-Houston TX
- Communications Service-Painesville, Ohio
- Granite Electronics, Inc.-St Cloud MN
- Advanced Communications & Electronics-Albuquerque NM
- Integrated Communications, Inc-Memphis TN
- Pinnacle Wireless, Inc. Upper Montclair, NJ
- RCS Communications - Louisville, KY
- Mobile Communication Service - Meadville, PA

The Consortium of Certified Service Centers is a not-for-profit organization developed not only to represent distinguished independent electronic service centers, but also to provide a standard that the consumer can rely on when seeking quality and customer service. The CSC program was designed to identify service facilities that strive to provide honest, responsible, competent and world-class customer service. This sets not only a service industry standard but more importantly promotes positive experiences for our consumers.

Each applicant went through a rigorous application and review process and implemented the strict guidelines of excellence that the Consortium imposes. They must meet all CSC requirements that ensure a higher code of conduct towards consumer confidence such as certified management and technicians, consumer protection programs, and quality assurance plans.

The Consortium of CSC is made up of the following National Associations: Consumer Electronics Association (CEA), Electronics Technicians Association (ETA), National Electronics Service Dealers Association (NESDA), the North American Retail Dealers Association (NARDA), the Professional Service Association (PSA), United Servicers Association (USA) and the Nationwide Association of Authorized Motorola Service Stations (USMSS). CSC is also supported by several major manufacturers and businesses, for a complete list please visit the CSC website.

More information on this topic or an application for a Certified Service Center (CSC) can be obtained by visiting, www.certifiedservicecenter.org.

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Certified Service Center (CSC) is a service industry standard certification supported by most leading Fortune 10 organizations, Service Oriented Businesses, and Service Trade and Professional Associations. Associations' who back the CSC initiative post lists of those achieving CSC certification on their web sites. Organizations eligible to become CSC businesses are centers servicing consumer electronics, audio/video equipment, computers, security systems, communications, automotive electronics, satellite/antenna, biomedical electronics equipment, business office equipment and appliances. www.certifiedservicecenter.org

ETA[®] International - Founded in 1978 Electronics Technicians Association International a not-for-profit, professional association promotes excellence in electronics technologies through certifications. The association's initiatives are to provide a prominent certification program of competency criteria and testing benchmarks that steer international electronic standards and provide renowned professional electronics credentials. As electronics integrate with emerging technologies, our complex testing results in a certification that testifies ETA to the individual's expert skills and knowledge in a particular area of study.

The association members consist of nearly 10,000 members; 692 Subject Matter Experts (SME's) serving on various Industry Advisory Committees, and nearly 1,000 Exam/Certification Administrators (CA's). ETA aligns with individual professional goals, vocational and education curriculums, and businesses' resource initiatives through our certification programs, conferences, speaking engagements, and book and journal publications. www.etainternational.org